



websurfer

User Manual

ELONEX  
ELONEX

# 1 Introduction

## Preface

Welcome to the world of wireless internet, eMail, messaging, word processing and MP3s. This ultra mobile laptop is your gateway to a truly mobile life and a whole new way to keep in contact with friends, family & colleagues, get access to the web, and relax with music, photos and videos.

Your laptop runs Microsoft® Windows® XP® operating system. Windows® integrates the widest range of applications, services and hardware in a familiar way so you can easily and confidently use technology to achieve your goals and pursue your passions.

Please read this user manual carefully to help you get the most out of your laptop. Also please observe the safety warnings so you don't damage your laptop or more importantly yourself. A full support site and trouble-shooting tips are available at [www.elonex.com/support](http://www.elonex.com/support)

## Package Contents

Your package includes the following contents:

- Laptop
- Li Ion Battery Pack
- Power Adapter (2 parts)
- Driver & User Manual CD
- Quick Setup Guide
- Warranty Card

## Getting Started

After unpacking your laptop please check you have all the package contents and they are in good order. If you are missing any package contents or any item has been damaged please contact your retailer as soon as possible.



THE LIGHTNING FLASH WITH ARROWHEAD SYMBOL WITHIN AN EQUILATERAL TRIANGLE IS INTENDED TO ALERT THE USER TO THE PRESENCE OF UNINSULATED "DANGEROUS VOLTAGE" WITHIN THE UNIT'S CABINET THAT MAY BE OF SUFFICIENT MAGNITUDE TO CONSTITUTE A RISK OF ELECTRIC SHOCK TO PERSONS.



THE EXCLAMATION POINT WITHIN AN EQUILATERAL TRIANGLE IS INTENDED TO ALERT THE USER TO THE PRESENCE OF IMPORTANT OPERATING AND MAINTENANCE (SERVICING) INSTRUCTIONS IN THE MANUAL ACCOMPANYING THE UNIT.

### **WARNING:**

TO PREVENT FIRE OR ELECTRIC SHOCK, DO NOT EXPOSE THE UNIT TO RAIN OR MOISTURE. NEVER ATTEMPT TO OPEN THE CABINET, DANGEROUS HIGH VOLTAGES ARE PRESENTED IN THE UNIT. REFER SERVICING TO QUALIFIED SERVICE PERSONNEL.

### **CAUTION:**

TO PREVENT ELECTRIC SHOCK, MATCH WIDE- BLADE PLUG WITH WIDE SLOT AND FULLY INSERT.  
THE APPARATUS SHALL NOT BE EXPOSED TO WATER AND NO OBJECTS FILLED WITH LIQUID SUCH AS VASES SHALL BE PLACED ON THE APPARATUS.

### **CAUTION:**

TO ENSURE THE PROPER USE OF THE UNIT, READ THIS MANUAL CAREFULLY AND KEEP IT FOR FUTURE REFERENCE.  
IF THE UNIT REQUIRES SERVICING, CONTACT THE SELLER.

### **WARNING:**

FCC REGULATIONS STATE THAT ANY CHANGE OR MODIFICATION TO THE EQUIPMENT, NOT EXPRESSLY APPROVED BY MAKER OR ITS AUTHORIZED PARTIES, COULD VOID USER'S AUTHORITY TO OPERATE THIS EQUIPMENT.

### **WARNING:**

The mains plug/appliance coupler is used as the disconnect device, the disconnect device shall remain readily operable.  
Always remember to remove the plug from the mains socket before disconnecting the power lead from the unit.  
The apparatus shall not be exposed to dripping or splashing and that no objects filled with liquids, such as vases, shall be placed on the apparatus.  
No naked flame sources such as lighted candles should be placed on the apparatus.  
The use of apparatus in moderate climates.

### **WARNING:**

Attention should be drawn to the environmental aspects of battery disposal.  
Danger of explosion if battery is incorrectly replaced.  
Replace only with the same or equivalent type.

## Important Safety Instructions

All the safety and operating instructions should be read before the product is operated. Always adhere to these instructions and follow the proper working procedures for the computer. Shut the computer down properly and don't forget to save your work often. Remember to periodically backup your data as Elonex accepts no responsibility for data loss. Failure to adhere to these Safety Instructions may invalidate your warranty.

### Peripherals

Take care when using peripheral devices. Always check compatibility with your laptop and follow the manufacturer's guidelines for installation and proper use.

### Cleaning

Unplug this product from the wall outlet before cleaning. Do not use liquid cleaners, volatile chemicals or aerosol cleaners as these may cause damage to your laptop's chassis or internal components. Use a damp cloth for cleaning.

### Water and Moisture

Do not use this product near water, for example, near a kitchen sink etc. Any liquid entry into the internal workings of this unit may damage your laptop.

### Ventilation

Slots and openings in the cabinet are provided for ventilation to ensure reliable operation of the product and to protect it from overheating. These openings must not be blocked or covered.

### Heat

The product should be situated away from heat sources such as radiators, heat stoves or other products that produce heat.

### Power Sources

This product should be operated only from the type of power source indicated on the marking label and only using an Elonex authorized power adapter.

### Grounding

This product should only be used with proper electrical grounding. Please only use power supplies supplied by Elonex as this may cause damage to the electronics or injury to yourself.

### Power Cord Protection

Power supply cords should be routed so that they are not likely to be walked on or pinched by items placed upon or against them. If your power cord is damaged in any way please contact customer services.

**Lightning**

For added protection for this product during a lightning storm, or when it is left unattended and unused for long periods of time, please unplug it from the power socket. This will prevent damage to the product due to lightning and power lines surges.

**Overloading**

Do not overload wall outlets, extension cords or integral convenience receptacles, as this can result in a risk of fire or electric shock.

**Object Entry**

Never push objects of any kind into your laptop through openings as they may touch dangerous voltage points or short-out parts that could result in a fire or electric shock.

**Servicing**

Do not attempt to service this product yourself as opening or removing covers may expose you to dangerous voltage or other hazards. Refer all servicing to qualified service personnel.

**Damage Requiring Service**

If your laptop is damaged or behaving abnormally unplug this product from the wall outlet and refer servicing to qualified service personnel. Please refer all warranty claims to Elonex Warranty Service.

**Replacement Parts**

Only use replacement parts specified by Elonex. Unauthorized substitutions may result in damage to your unit.

**Avoid EM interference**

The product should be situated away from all sources of Electro Magnetic radiation, ie microwaves, amplifiers, speakers etc. These can hinder proper performance and damage your data.

This equipment generates, uses and can radiate radio frequency energy and, if not installed and used in accordance with the instructions, may cause harmful interference to radio communications.

However, there is no guarantee that interference will not occur in a particular installation.

## European CE Notice



The websurfer

Is herewith confirmed to comply with the requirements set out in the Council Directive on the Approximation of the Laws of the Member States relating to

Electromagnetic Compatibility (89/336/EEC),  
Low Voltage Directive (73/23/EEC)  
and the Amendment Directive (93/68/EEC),  
the procedures given in European Council Directive 99/5/EC and 89/336/EEC.

The equipment was passed. The test was performed according to the following European standards:

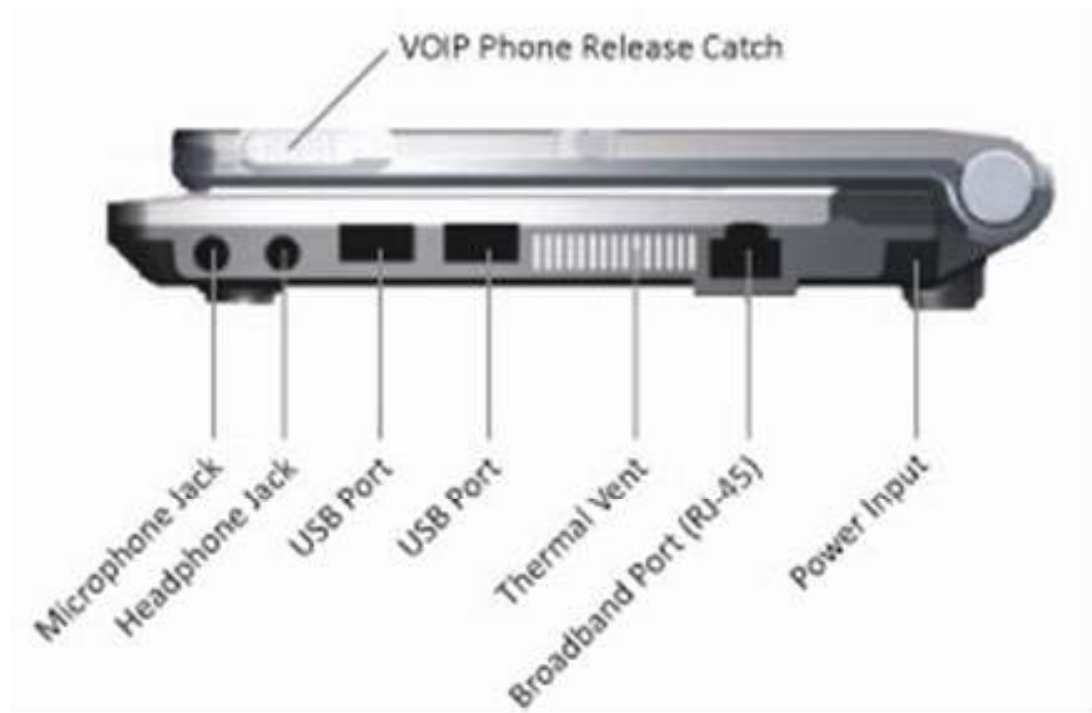
- EN 300 328-2 V.1.2.1 (2001-12)
- EN 301 489-1 V.1.3.1 (2001-09) / EN 301 489-17 V.1.1.1 (2000-09)
- EN 50371: 2002
- EN 55022: 2006
- EN 55024: 2001
- EN 60950-1:2001
- EN 61000-3-2: 2000
- EN 61000-3-3: 1995 + A1: 2001

## CEWS72 / CEWS73

CEWS72 / CEWS73



## Right Side View



## Left Side View



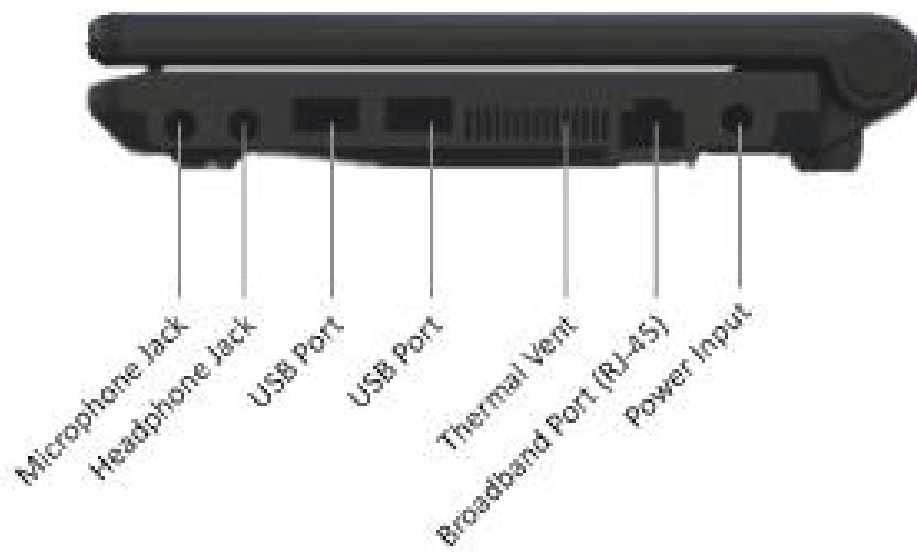


## Laptop Appearance

CEWS71



## Right Side View



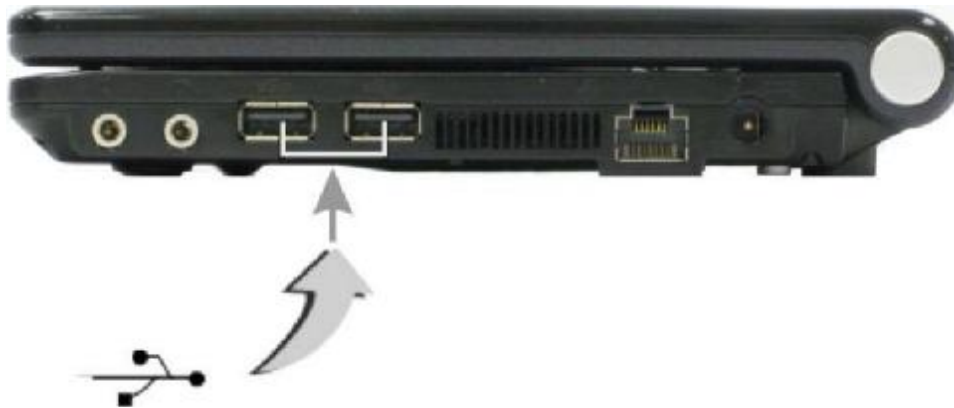
## Left Side View



## Inputs and Outputs

The laptop has a number of inputs and outputs to give you a truly versatile way to incorporate it into your daily life. When purchasing any peripheral devices please check the peripheral's minimum Hardware and Software requirements to ensure compatibility with your laptop and always follow the manufacturer's instructions.

**USB Ports** The laptop is compatible with a whole range of USB peripheral devices such as printers, scanners, digital cameras, MP3 players etc. The laptop has 2 USB2.0 ports (and is also compatible with USB1.0 devices) however you will achieve a much higher data transfer rate with USB2.0 (up to 480Mbps).



**Webcam (CEWS71 only)** Your laptop has a built in webcam at the top of the screen. You can use this to have video chats over the internet. You can initiate the webcam using the 'Start WebCam' hotkey located at the top right of the keyboard.

**Microphone Jack (3.5mm)** let's you use a microphone to record audio to your laptop. The laptop also has an integrated microphone to give you the option of speaking directly into your laptop. Please only use a 3.5mm Jack when connecting external devices.

**Headphone Jack (3.5mm)** let's you play audio from your laptop to a set of external speakers or headphones. It also has integrated stereo speakers to give you the option of playing audio directly from the laptop. Please only use a 3.5mm Jack when connecting external devices.

**4-in1 Memory Card Slot** Transfer photos quickly and easily from your digital camera to the laptop using the memory card slot (compatible with SD / MMC /

MS / MSPro memory cards) so you can eMail or upload them to the internet to share the fun with your friends and family.

**RJ45 Ethernet Port** Use the 10/100Mbps Ethernet port for connecting your laptop to cable broadband to give you internet access or connect to a network. For details of how to connect to the internet see “Connecting to the Internet” section of this booklet.

**DVI output** You can use this high quality connection to output your screen to another monitor, projector or DVI enabled TV. (Requires a monitor cable not supplied, you can also use with a VGA monitor using a DVI to VGA connector)

## How to connect an external monitor:

1. Turn off your computer and make sure the monitor power switch is turned off. You may damage you laptop or monitor by connecting these devices while the laptop is turned on.
2. Connect the monitor cable to the DVI port at the left of your UMPC (if your monitor takes VGA then use a DVI to VGA adapter).



3. Connect the monitor power cable and plug it into a properly earthed wall outlet.
4. Turn on the monitor.
5. Turn on your websurfer. Both the LCD panel and the monitor screen will show the display. Your computer is set as default to run in simultaneous display mode.
6. If you only want to show the display on the external monitor and shut off the LCD display, you can use the <Fn> + <F3> hot-key to switch the display type between LCD and external monitor. Keep pressing the hotkey until you get the display to external monitor only.

## LED Indicators



### Battery Charging LED

Lights to indicate battery in charging status.

- Lights orange to indicate that the battery is in charging mode.
- When the light is off, it indicates the battery is fully charged or the battery pack is not connected.



### Hard Drive Access

Lights to indicate that the system is accessing the Hard Disk.



### Wi-Fi Connection

When the LED is lit this indicates that the wireless LAN/Bluetooth module is activated. When the LED light is off, it indicates that the function is disabled.



### Caps Lock

When LED is lit the Caps Lock key on the keyboard is activated. When activated, all alphabet keys typed will be in UPPERCASE.

## Power, Charging and Battery Care

This laptop has a rechargeable battery which will give you usage on the move when recharged. You can also use the power adapter plugged into mains electricity for continuous use (the laptop will recharge its battery while in operation).

It is recommended that the first time you charge your battery you should charge it for at least **8 hours** to get the best battery life.

## Connecting your Battery Pack

**Caution:** You must shut your system down before changing the battery pack.

1. Turn the computer over so that the battery slot faces up.



2. Place the battery pack in the battery slot, and align the protrusions on the battery pack with the two slits on the side of the battery slot.
3. Gently push the battery pack into the slot until you hear a click. Lock the battery pack in place by pushing the left battery latch to the left. When you hear a click, the battery pack is locked in.
4. Connect the AC adapter and open the LCD panel. Start charging the battery. When the battery is charging the Battery Status Indicator will go orange, when fully charged it will turn off.

## **To remove the battery pack**

Unlock the right battery latch to the left until it clicks, and push the right battery latch to the right and hold; then slide the battery pack out of the slot.

## **Caring for your Battery Pack**

Frequent recharging of the battery pack can reduce battery life. To get the most of your battery it is recommended that you periodically fully discharge (drain the battery's power to the minimum) and then fully charge the battery pack.

Note: Your battery gradually loses a small amount of power over a long period of time. This is characteristic of all Lithium Ion batteries.

### **To use the battery pack safely and effectively,**

1. Do not short-circuit the battery pack.
2. Keep the battery pack away from heat or fire.
3. Store the battery pack at room temperature.
4. Do not disassemble the battery pack under any circumstances.
5. Do not expose the battery pack to water or moisture.
6. The battery pack should not be removed by children.
7. If the temperature of the battery pack drops below 10 °C it will only trickle charge, which may take anywhere up to 32 hours to be fully charged. This is not recommended.



## Green Power Management

Closing the websurfer (lowering the cover) allows you to put the system to 'sleep'. You can quickly boot up by pressing the Power Button and the system will start up exactly how it was when you closed the lid.

One of the great features of websurfer is the ability to conserve power. The websurfer has an integrated SMM (System Management Mode) on the chipset that shuts down components not in use to reduce power consumption. To set up power management options, go to Control Panel > Power Options. This feature not only gives you longer battery life but also cools the system and components as well, which ultimately prolongs the life of your websurfer.

### Standby Mode

Standby Mode is mainly for power saving. Your display and hard drive are shut down and all open applications and documents are stored in RAM (Random Access Memory). This allows your websurfer to wake up quickly, but a low level of power is required to maintain this suspended state.

While the websurfer is in Standby mode, the LED power indicator flashes. To resume your work again, press the power button to return to the previous screen you were working on.

### Hibernation Mode

In Hibernation mode, all system devices are powered down and the contents of RAM are stored on your hard drive. Hibernate mode uses less power than Standby mode, but takes a bit longer time to resume. When your websurfer goes into hibernation, Windows saves your entire desktop state before powering down. You don't need to save and close each document before Hibernating but it is strongly advised that you do. When you press power button again, the system will bring your websurfer out of hibernation. You'll find your applications and documents open on your desktop exactly as you left them.

### Shutdown

All power has been turned off from the UMPC. Always shut down using the Start > Shutdown procedure.

## Connecting your Power Adapter

Use only the AC adapter that is supplied with your laptop, or supplied by an official Elonex reseller. Using any other adapter may cause damage to your laptop.



Connect the power cord to the adapter, and then plug the other end into an AC power socket (230V). It is recommended that the first time you use your laptop you should charge it for at least **8 hours** to get the best battery life.

### Warning

Do not overload an electrical outlet with connections to multiple devices. Overloading an electrical outlet may result in fire or electric shock.

Do not touch the power cord or plug with wet hands. Doing so may result in electric shock. Connect the power cord to the adapter, and then plug the power cord into an AC outlet.

## Turning the power on and off

### Turning ON

To turn your laptop on simply press the power button on the top of the computer. The system will then boot into the Windows XP operating system.

The first time you do this you will be asked to enter your personal profile into the Start Up Wizard to help make your laptop your own.



### Sleep/Hibernate

When the computer is on, closing the lid will cause the system to temporarily shut down and enter 'sleep/hibernate' mode. You can use Control Panel > Power Options to configure this feature. You can also configure the power options to get the most out of the battery depending on whether you want higher performance or longer battery life.

### Turning OFF

To turn your laptop off save any files, quit all running applications; click **[Start]** and choose **[Shut Down]** from the start up menu.



## Non Responsive Programs

If a program does not respond, press the **Ctrl + Alt + Delete** combination to start Windows Task Manager then quit the non-responsive program or restart the system. Be sure to regularly save your work.

## Forced OFF

If the system hangs/crashes for an unknown reason, and the **Ctrl + Alt + Del** key combination doesn't work, press the power button for over **4 seconds** to force the system to turn itself off. Any unsaved data will be lost.

### Caution:

If the HDD indicator is on, do not turn off the computer, as doing so may damage the data being read from or written to the drive.

### Warning

If Windows does not shut down correctly, press and hold the power switch for more than 5 seconds; the system will shut down. Turning off the computer this way may damage the system. It is recommended that you always turn off the computer by choosing Shut down in the Start menu.

If Windows or program file is damaged by shutting down the system incorrectly, reinstall the program. Elonex accepts no responsibility for loss of data.

## Using the keyboard

The 80 key QWERTY keyboard is used for entering text and commands in the computer. Do not spill fluids onto the keyboard as it may damage the computer and cause an electric shock.

### About the keyboard

The keyboard is composed of character, number, and other special function keys. It also has an embedded number pad you can use for number based inputting.

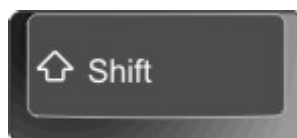


### Embedded numeric keypad

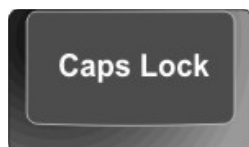
The embedded numeric keypad functions like a desktop numeric key pad. It is indicated by small blue characters located on the upper right corner of the keypads. To toggle the numeric keypad on and off press **FN + Num Lk**.



## Special function keys



Hold Shift key down and press another key to enter the UPPER CASE letter.



Press Caps Lock key to lock the keyboard in UPPER CASE.



Use Esc key to quit programs or cancel an operation in a program.



Press Enter key to confirm a command or to start a new line in a document.

## Function keys:

Function keys provide you with shortcuts to operations, such as adjusting the brightness of the computer display. All the Function buttons can be accessed by pressing the FN button and another Blue function key button simultaneously.



Press Fn + PrtSc key to take a snapshot of the entire area visible on your screen and store it in the clipboard. You can then paste it into a program by pressing **Ctrl + V** or right clicking the mouse and pressing **paste**



Activates the embedded 15-key numeric keypad. (colour coded blue)



Used in most programs to scroll the screen without having to move the cursor.



Moves the cursor to the beginning of a screen or line.



Moves the cursor up one screen at a time



Moves the cursor down one screen at a time



Moves the cursor to the end of a screen or line.



Performs a mouse right-click function for Windows system.



Toggles the Wi-Fi function ON and OFF.



Switches display between LCD, CRT, or LCD and CRT simultaneously.



To mute or resume the speaker volume.



Decreases the brightness of LCD display incrementally.



Increases the brightness of LCD display incrementally.





Decreases the audio volume incrementally.



Increases the audio volume incrementally.

## Task Bar Icons

The Number lock and Scroll lock status are displayed in the task bar:



### **Scroll Lock ON**

When “SCR” is visible it indicates that the Scroll Lock key on the keyboard is activated. The Scroll Lock key has different functions depending on the software you are using.



### **Num Lock ON**

When “NUM” is visible it indicates that the Num Lock key on the keyboard is activated. When activated, the numeric keypad on your keyboard (blue numbers) is activated.



### **Scroll Lock and Num Lock ON**

When “SCR” and “NUM” are visible it indicates that the Num Lock and Scroll Lock key on the keyboard are activated.



### **Scroll Lock and Num Lock OFF**

When “SCR” and “NUM” are invisible it indicates that the Num Lock and the Scroll Lock key on the keyboard are inactivated.

## Shortcut keys

Shortcut keys are a handy way for you to quickly and easily use your software. It is highly recommended that you keep a reference of these short cut keys and try to memorize them. Doing so will dramatically increase your productivity.

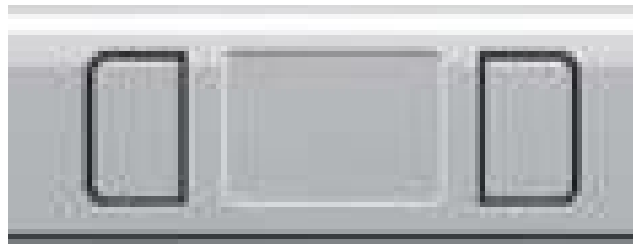
"Ctrl+S" is telling you to press and hold both the CTRL key and the S key simultaneously to perform the shortcut, which in this case will save your document.

<b>Ctrl + S</b>	Saves your document. This is your number one friend-press it as much as possible so you dont lose your work
<b>F1</b>	Get "Help" in almost every Windows program.
<b>Ctrl + A</b>	Select everything inside the window you have open.
<b>Ctrl + X</b>	"Cut" items you've highlighted
<b>Ctrl + C</b>	"Copy" items you've highlighted
<b>Ctrl + V</b>	"Paste" any items you've cut or copied
<b>Home</b>	Takes your cursor to the beginning of the current line.
<b>Ctrl + Home</b>	Takes your cursor to the beginning of the document.
<b>End</b>	Takes your cursor to the end of the current line.
<b>Ctrl + End</b>	Takes your cursor to the end of document.
<b>Shift + Home</b>	Highlights from your current position to beginning of line.
<b>Shift + End</b>	Highlights from your current position to end of line.
<b>Ctrl + Left arrow</b>	Moves one word to the left at a time.
<b>Ctrl + Right arrow</b>	Moves one word to the right at a time.
<b>Print Screen</b>	Takes a screen grab (JPG picture) of whatever you currently have on your screen
<b>Alt + F</b>	Opens the "File" tab
<b>Alt + E</b>	Opens the "Edit" tab
<b>Alt + Tab</b>	Switches between the programs you have open.
<b>Ctrl + Alt + Delete</b>	Opens "Task Manager" which lets you see your computers performance and also shut down non-responsive programs
<b>Ctrl + Left Mouse</b>	Lets you select multiple files in a file browser

## Using the Micro Touch Pad

The touch pad can be used with a USB mouse at the same time, depending on how you want to use your laptop.

The touchpad offers a number of options that let you customize how it functions. To access these options, go to Start> Control Panel > Mouse icon. The options let you control the size and colour of the cursor, cursor speed, the accepted double-click speed and selection button orientation.



The buttons either side represent the left and right buttons on a normal mouse.

## Using the Touchpad

The rectangular surface acts like a miniature duplicate of your display screen. To move the mouse cursor, place your finger lightly on the sensor pad and move in the desired direction.

To select an item, click on the item by pressing the left button control or by simply tapping on the surface once. A light, quick tap always works best. To execute an item, click the left button twice or do a quick double tap on the surface.

## Drag and drop

To drag an object, select and move the object by clicking and holding the left button and sliding the finger across the touch pad without releasing the button.

To drop the object you have just dragged, release the left button. You can use drag and drop to move files from one location to another.

For example, if you want to place a file in the recycle bin, place the pointer above the file you want to move, press the left button and hold, slide your finger across the touch pad to move the file and release the left button above the recycle bin.

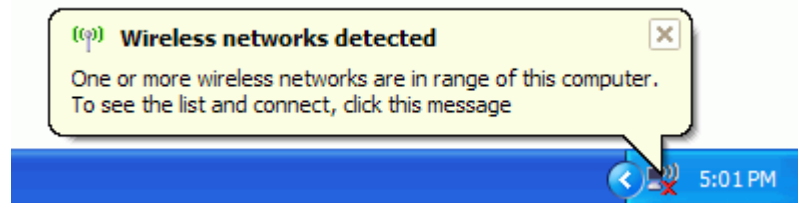


## Guidelines on using the touch pad

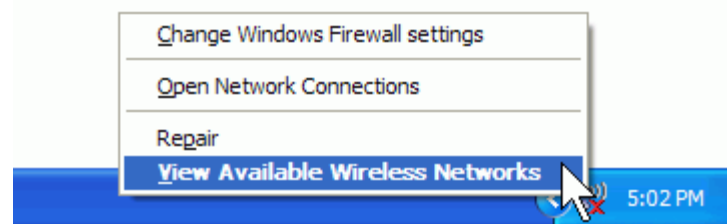
Do not touch the touch pad with a sharp or pointed object as doing so may damage the touch pad. Do not use the touch pad with two fingers, wearing gloves or wet hand as it may not function correctly. Using the touch pad with a dirty or oily finger may damage the touch pad. Do not exert too much pressure on the touch pad as doing so may result in injuries to your finger or wrist.

## Connecting to Wi-Fi Internet

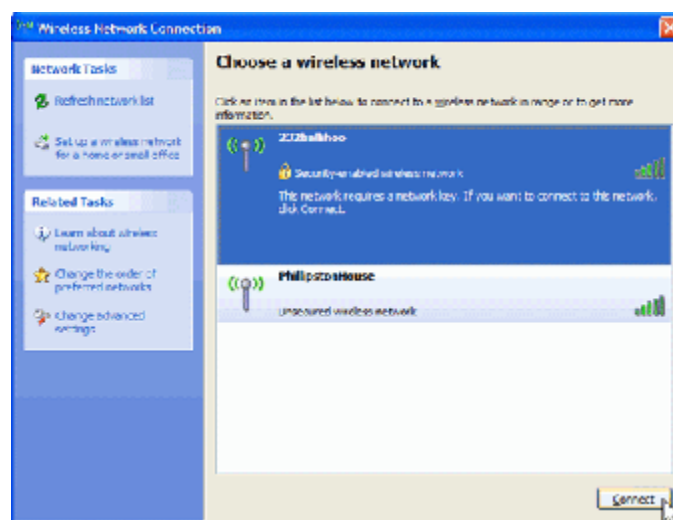
When you turn your computer on Windows will automatically scan the surrounding area for all available wireless access points (Wi-Fi hotspots). If Wi-Fi is detected the bubble below will appear. Please note that you will only be able to connect to public Wi-Fi if it is not password protected. You can connect to private Wi-Fi if you have permission and also the password.



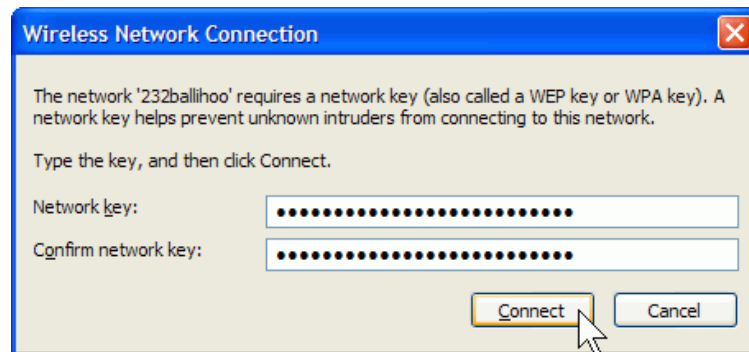
1. Right-click the wireless network icon in the lower right corner of your screen, and then click **View Available Wireless Networks**.



2. The **Wireless Network Connection** window appears and displays The available Wi-Fi access points. Click your network, and then click **Connect** in the lower right corner. Note: If you don't see your network, click **Refresh network list** in the upper left corner.



3. If the **Wi-Fi is passworded** you will be prompted you to enter a key (password). Type the encryption key in both the **Network key** and **Confirm network key** boxes, and then click **Connect**.



4. You will then be connected to the internet. You can surf the internet using Internet Explorer (Go to Start>Internet Explorer).

If the **Wireless Network Connection** window continues to show Acquiring Network Address, you may have mistyped the encryption key—click **Cancel** and return to step 3.

## Setting up your eMail

Your laptop comes with Outlook Express to send and receive e-mail. In order to send emails you must have an email account and be connected to the internet. You can have more than one account—for business, online shopping, and so on—and each person who uses your computer may have their own, completely separate account. Outlook Express will handle it all.

The Internet Connection Wizard makes short work of setting up your online mailbox by walking you through each step for every e-mail account you set up. This will automatically run the first time you open Outlook Express, however to add additional account got to Tools>Accounts>Add>Mail to start a new wizard.

**Before you get going**, make sure you know your email address along with the following information. (You may need to contact your Internet Service Provider (ISP) to get it)

1. Enter your name
2. Enter your email address
3. Information about your e-mail servers:
  - The type of e-mail server you use: POP3 (most e-mail accounts), HTTP (such as Hotmail), or IMAP
  - The name of the incoming e-mail server
  - For POP3 and IMAP servers, the name of the outgoing e-mail server (generally SMTP)

E-mail Server Names

My incoming mail server is a  server.

Incoming mail (POP3, IMAP or HTTP) server:

An SMTP server is the server that is used for your outgoing e-mail  
Outgoing mail (SMTP) server:

#### 4. Second, information about your account:



Internet Connection Wizard

Internet Mail Logon

Type the account name and password your Internet service provider gave you.

Account name: katiemw

Password: ••••••••

☒ Remember password

If your Internet service provider requires you to use Secure Password Authentication (SPA), select the Yes (On) Using button.

- Your account name and password
- Find out if your ISP requires you to use Secure Password Authentication (SPA) to access your e-mail account—yes or no is all that's required. If SPA is required tick the box.

Click **Next**, and then click **Finish**.

You're ready to send your first e-mail!



**Unsure if your new e-mail account is working?** Send an e-mail message to a friend. If they get the message, your account is ready to roll! But if you run into problems setting up your account press F1 or call the Tech support helpdesk.



## **Using your VOIP Phone** (CEWS72/CEWS73 only)

Your websurfer connect comes with a removable VOIP phone so you can make free calls over the internet and stay connected with friends, family or work.

You can remove the VOIP phone from the chassis by clicking the release catch (on the top right hand side) downwards until the VOIP phone is released at the top. You can then remove it and use like a normal phone.

When using the VOIP phone you should keep within a 4.5m radius of the websurfer connect to avoid losing the Bluetooth signal.

### **Charging the Battery**

Before first using the phone you must leave it in the websurfer connect to charge the battery for 8 hours. The phone has a rechargeable battery in it that can provide around 80 minutes usage when undocked.

When the battery is low you should re-dock the phone and allow it to charge – the phone battery draws all of its power directly from the websurfer (whether its connected to the mains or not)

## About your VOIP Phone (CEWS72/CEWS73 only)



- Left arrow – brings up contact list
- Right arrow – brings up your call log
- Up arrow – volume up
- Down arrow – volume down
- Central button – the phone's Menu Button – scroll through using the arrow keys to see the options.
- Make Call Button—press this to dial a number
- End Call Button –press this to terminate a call

## Free internet Calls on your VOIP Phone (CEWS72/CEWS73 only)

There are various types of VOIP software available for you to make free calls over the internet. Elonex recommends that you use Skype™ as the software is very dependable, easy to use and has a large number of users globally. Its more than likely that you already know a number of people already using Skype™!

Skype™ is a registered trademark of Skype Limited

## Connecting your VOIP Phone to Skype™ (CEWS72/CEWS73 only)

Follow these instructions to connect your VOIP phone via Bluetooth to the websurfer and to make calls over the internet using Skype.

**Firstly please ensure the phone is turned OFF** (slide the small switch on the left hand side of the unit to the OFF position)

## How to Install Skype

- Click the **Download Skype** icon on the desktop or go to [www.skype.com](http://www.skype.com) to download and install the Skype software.
- Follow the on-screen instructions as prompted by the install wizard.  
Please note you are required to create/login to a Skype account (there is no cost involved in setting up or using VOIP although you can add credit to make calls to landlines / mobile phones etc)
- Login to Skype using your **Skype Name and Password**

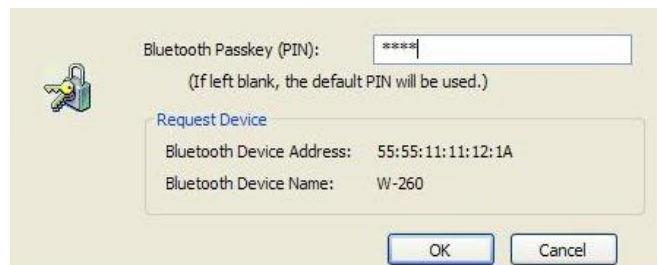




The screenshot shows the Skype login page. At the top, it says 'Welcome to Skype' in blue. Below that is a 'Skype Name' field with a dropdown arrow and a link that says 'Don't have a Skype Name?'. Underneath is a 'Password' field with a masked password 'xxxxxx' and a link that says 'Forgot your password?'. At the bottom, there are two checkboxes: 'Sign me in when Skype starts' and 'Start Skype when the computer starts'. A 'Sign In' button is located at the bottom right.

- Select ***Allow this program to use Skype*** and press the **OK** button



- Turn ON the VOIP Phone (slide the small switch on the left hand side of the unit to the ON position)
- A popup window will appear. Make a note of the ***Bluetooth Device Address*** shown on the popup – then press **Cancel**



- **Right Click** the Bluetooth icon  in the system tray (in the bottom right corner of the screen) and press **Bluetooth Settings**
- Press **New Connection**
- On the VOIP Phone **press** and hold  for 2-3 seconds
- press and hold the **#** button for 2 to 3 seconds  
The phone screen will show [GP Reg]

- The screen below will popup  
—click **Express Mode** and **Next**

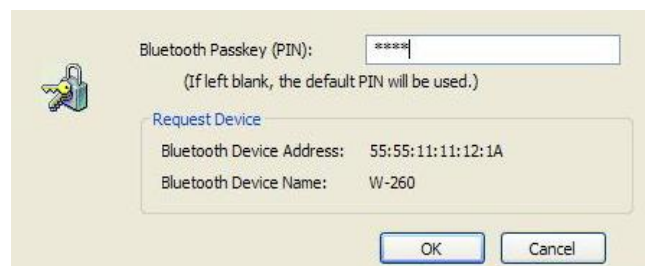


The websurfer will scan for all available Bluetooth devices in the vicinity.

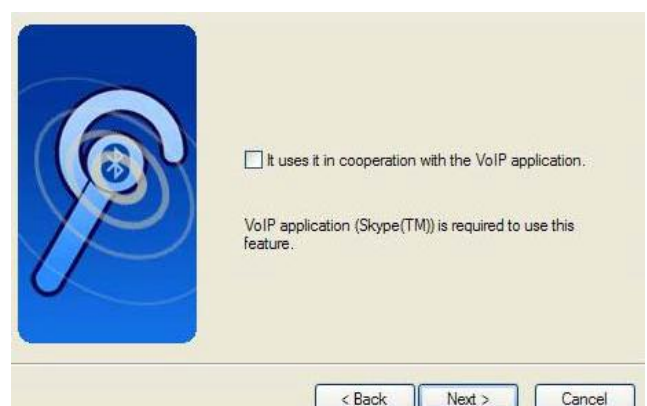
- **Select** the relevant Bluetooth Device  
(it will be displayed as either W-260 or the Bluetooth Device Address you noted down a couple of steps earlier)
- Click **Next**



- You then need to pair the VOIP phone to the websurfer connect using the Passkey **0000** then click **OK**



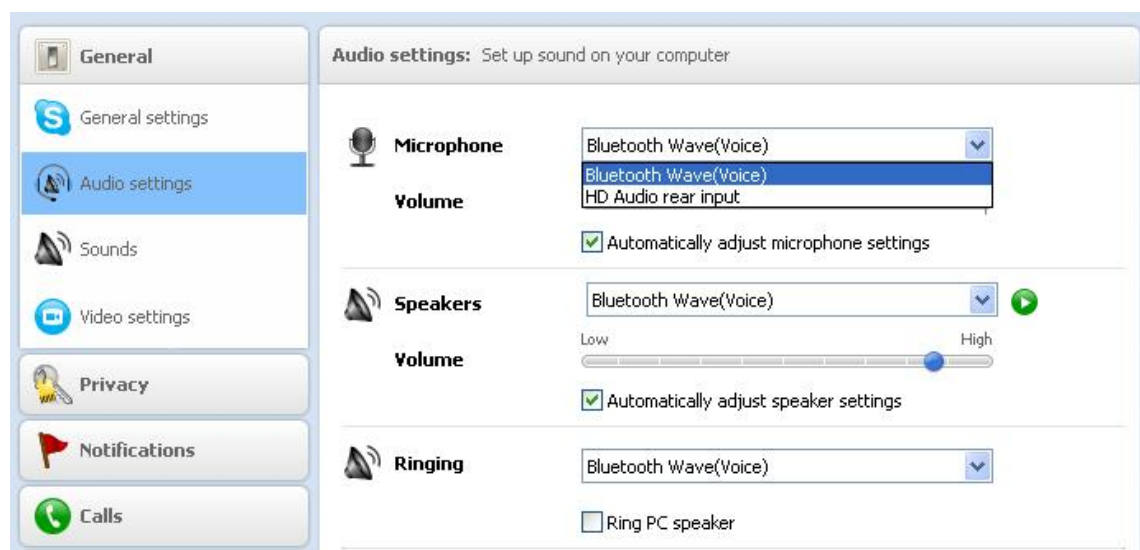
- **Untick** the “It uses it in cooperation with the VOIP application” and press **Next**



- **Double click** the W-260 icon



- Then in the Skype application go to **Tools > Options** and click **Audio Settings**



- For the **Microphone**- click the drop down box and select Bluetooth Wave (to use the websurfer's phone).
- For the **Speakers**- click the drop down box and select Bluetooth Wave
- For **Ringin**g- click the drop down box and select Bluetooth Wave

Your VOIP Phone is now setup to use Skype. Why don't you call a friend to check it works!

If you are having problems connecting you VOIP phone please call the Technical Support Helpdesk on 0871 222 3456 (option 4)(national rate)

## Keeping your laptop up to date

Microsoft Windows is constantly being updated with programs and patches that keep your software up to date with the most modern technology and protects you from any recent security threats. Your laptop will automatically scan for any updates each time you connect to the internet however you can manually check this by going to **Start>All Programs>Windows Update** and following the on screen instructions.

## Protecting your computer.

There are many ways for you to protect your computer from malicious software.

### Anti-Virus

There are many different kinds of anti-virus however if you connect your laptop to the internet or a network it is highly recommended that you install antivirus software. Anti-virus protects you from viruses and malware that can potentially damage, corrupt or disable your laptop or 'spread' the virus to other computers. You should also regularly update this software to keep you protected from any newly discovered threats, and perform regular system scans of your system.

### Windows Firewall

A Firewall helps protect your computer from hackers who might try to delete information, crash your computer or even steal your passwords or credit card numbers. Make sure your firewall is always turned on. Windows XP comes with Windows Firewall automatically turned on.

There are other Firewalls available which can provide additional protection depending on your usage. A simple search on the internet will provide many option, however, please note that these may be chargeable.

### Anti-Spyware

When browsing the internet you may pick up some unwanted admirers in the form of Spyware. Spyware may track some of your activities and pass this information to external sources. Anti-Spyware software is recommended to ensure your privacy.



## Ergonomics

- The top third of the LCD (screen) should be at eye-level or slightly below.
- The LCD should be at least 18"/45cm. directly in front of you.
- If the screen resolution makes you strain to read, change it to a lower resolution. Go to **Start>Control Panel>Display>Settings** then adjust the "Screen Resolution" to something more comfortable.
- Angle the LCD so that it doesn't reflect any light into your eyes.
- Use a chair which offers good back support (especially lower-back). The seat should allow your feet to rest flat on the floor or on a footrest directly in front of you.
- If possible, illuminate your work area with natural daylight or use a steady-glowing (non-flickering) light source.
- Place the keyboard and mouse so that your arms are at your sides and your forearms are roughly parallel to the floor. Your wrists should flex slightly downward as you work. Your neck and shoulders should also be relaxed.
- Take a break from the computer. Get up, stretch, flex your wrists, walk about, and look at something else for about 10 minutes every hour.

## Servicing

Do not attempt to service the computer yourself. Doing so may violate your warranty and expose you and the computer to electric shock. Refer all servicing to authorised service personnel.

## **Maintaining your Hard Drive**

- Always back up your data files from your hard disk to a remote location such as USB flash device, or internet based remote storage. You should do this regularly to avoid any data loss.
- Install an anti-virus program to monitor viruses that could tamper with your files.
- Use Windows SCANDISK occasionally to correct any errors found in the directory and File Allocation Table. This will also free up space from any unused sectors.
- Never move your websurfer while the hard disk is being accessed, don't jar the hard disk as this may cause the hard disc to crash.
- Use hard disk maintenance programs like Windows Disk Defragmenter. This reorganizes your hard disk by eliminating file fragmentation and improving your hard disk access time.

## **Customer Service and Warranty**

For customer service, technical queries or warranty related issues please call our helpdesk on 0871 222 3456 (national rate)

## Troubleshooting

I can't connect to Wi-Fi.	Firstly check your Wi-Fi is enabled by looking at the Wi-Fi indicator LED. You may have turned your Wi-Fi off by pressing FN + F1 or the Wi-Fi hotkey. To connect follow the instructions in 'Connecting to Wi-Fi'
The sound cannot be heard or the volume is very low.	The volume might be set too low or be muted. Check the volume control in the Volume Control Panel in the taskbar to adjust or turn the Volume Rocker towards the + and hold until the audio is loud enough.
You forgot the boot password.	<i>If you forget the password please contact Technical Support</i>
The screen saver is activated.	Press any key or move the mouse.
The computer feels too hot.	Make sure the computer is properly ventilated and the Vent/Fan intakes are not blocked. If this doesn't cool it down, put the system into Hibernate mode or turn it off for an hour. Make sure the computer isn't sitting on a thermal surface. Make sure you're using the correct adapter.
Nothing appears on screen.	The system is in a power saving mode or the LCD screen is toggled off. Press Fn + F3 to toggle the screen back on. Toggle the sleep/resume key combination set in Power Options
The system never goes into a power saving mode.	Power Options features are not enabled. Go to the Windows Power Options menu and enable the features you prefer

## FAQ

### **Q – How do I safely shut down my PC?**

A – Select the Windows “START” button

By clicking on Shut Down>Shut Down, Windows will safely turn your PC off whilst storing any changes you may have made.

### **Q – How do I create a new shortcut on my windows desktop?**

A – Right click in any free space on the desktop.

Select ‘New’ from the list – then selecting ‘Shortcut’

By clicking on ‘Browse’ you may now select any file or program you wish.

### **Q- What’s the most secure way to back up my files?**

A – You can backup your files by copying them onto external storage using a USB Flash Drive, external Hard Drive or using an online backup service.

### **Q - My PC is switched on but I don’t have a display on my monitor?**

A – Check the computer hasn’t gone into sleep or hibernate mode by pressing the touchpad, if you have no response then press the Power Button. You may also have pressed the Screen ON/Off function key (Fn + F5)

### **Q- My speakers are turned on but there isn’t any sound.**

A – Check that mute isn’t switched on; this will be shown as a crossed circle over the speaker icon (situated in the system tray at the very bottom right of your screen).

### **Q- How can I remove old or unwanted programs?**

A – Firstly select the “START” button and choose “Control Panel” and then “Add or Remove Programs”. You will now see a list of all the programs stored on your PC. By selecting any of these programs you will be given the option of uninstalling the program and therefore removing it from your PC.

### **Q- How do I install a new printer?**

A – Always using the printer manufacturer's directions, attach or connect the printer to your computer. Windows will automatically install the printer. If Windows can't install it, or if your printer has special requirements, Click the “start” button and then “Printers and Faxes”. Choose “File” and click “Add a

printer". In the Add Printer Wizard, select "Add a local printer". Follow the wizard's instructions and choose the settings that are relevant to your printer.

**Q- How can I send pictures or videos via email?**

A-You can send pictures and videos stored on your computer via eMail as an attachment.

Open your eMail software. Click "Attach Files" and in the dialog box that appears, browse through your My Documents, My Pictures or My Videos Folder. Click the item you want to attach to send in your eMail. *(To select more than one item, hold down the CTRL key while you click the items that you want to select.)* Click Attach / Insert.

The file is now attached so when you have finished composing the eMail message, click "Send". It is important to note that there is usually a maximum file size that your recipients eMail will accept. Its usually best not to send eMails with attachments that are over 10Mb in total.

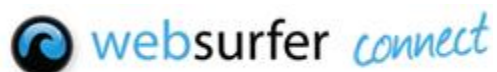
**Q- How can I create a new folder?**

A - Go to the location where you want to create a new folder. Right-click a blank area inside this location, click "New", and then click "Folder".

Type a name for the new folder, and then press return (on your keyboard). The new folder you created will then appear in the location you specified.



CPU	VIA <b>C7-M™ ULV</b> Processor <b>1.2GHz @ 400MHz FSB VX700</b>
OS	Genuine Microsoft® <b>Windows XP™</b>
Visual	<b>0.3MP Webcam</b> (640 x 480Pix)
Display	<b>7" TFT Widescreen LCD</b> 800 x 480 WVGA
Storage	<b>30Gb HDD</b> 1.8" 8mm PATA
Memory	<b>1GB RAM</b> DDRII 533MHz
Internet	Integrated <b>Wi-Fi</b> 802.11 b/g 10/100Mbps RJ45 Ethernet 3G compatible (via USB)
I/O	<b>2 x USB 2.0</b> Microphone input – 3.5mm, Headphone output – 3.5mm,
Input	Micro Touchpad L & R Mouse Button 80 key QWERTY keyboard
Card Reader	<b>4-in-1 Card Reader</b> SD / MMC / MS / MSPro
Audio	High Definition Audio 2 x integrated speakers
Graphics	Integrated UniChrome Pro II Graphics High Performance 3D Accelerator
Battery	4 Cell Li-Polymer Smart Recharge Battery pack Approximately <b>5 Hours</b> * depends on usage AC 100-240V, DC 20V, 3.25A, 65W
Dimensions	230 x 171 x 29.4mm
Weight	<b>970g</b>
Model	CEWS71



CPU	VIA <b>C7-M™</b> ULV Processor <b>1.2GHz</b> @ 400MHz FSB VX700
OS	Genuine Microsoft® <b>Windows XP™</b>
Connectivity	<b>Removable VOIP Phone</b>
Display	<b>7" TFT Widescreen LCD</b> 800 x 480 WVGA
Storage	<b>30Gb / 60GB HDD</b> 1.8" 8mm PATA
Memory	<b>1GB RAM</b> DDRII 533MHz
Internet	Integrated <b>Wi-Fi</b> 802.11 b/g <b>Bluetooth</b> 10/100Mbps RJ45 Ethernet 3G compatible (via USB)
I/O	<b>DVI out</b> (D-Sub 15 Pin) <b>2 x USB 2.0</b> Microphone input – 3.5mm, Headphone output – 3.5mm,
Input	Micro Touchpad L & R Mouse Button 80 key QWERTY keyboard
Card Reader	<b>4-in-1 Card Reader</b> SD / MMC / MS / MSPro
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Dimensions	230 x 171 x 29.4mm
Weight	<b>970g</b>
Model	CEWS72 / CEWS73

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